

# Transportation to COVID-19 Vaccination Sites

March 2021



There are now more transportation options for Mainers who need a ride to and from a COVID-19 vaccination appointment. Free transportation is available for people who do not have access to reliable transportation, are unable to drive, or are otherwise unable to travel to their appointment.

## Transportation Options

### MaineCare's Non-Emergency Transportation

If you are a MaineCare member who already uses a Non-Emergency Transportation broker to arrange rides to your MaineCare-covered services, you should call [that same broker](#) to get a ride to your vaccination appointment. You must schedule your vaccination appointment before requesting a ride, and you must request your ride at least 48 hours before your scheduled appointment.

### ModivCare Vaccine Transportation

This option is available for Maine residents who do not have access to reliable transportation, including MaineCare members who are not eligible to use Non-Emergency Transportation.

Rides are available for vaccine appointments that take place between the hours of 7:00 a.m. and 4:00 p.m. Monday through Saturday. You must schedule your vaccination appointment before you request a ride. To schedule a ride, call Modivcare at **1-855-608-5172** at least 48 hours before your scheduled appointment.

Please note that transportation cannot be provided to drive-thru vaccination sites.

## Preparing for Your Ride

If you will be using either transportation option, please keep in mind the following things:

- When you call to reserve a ride, you will need to provide the date and time of your vaccination appointment and the name, address, and phone number of the facility where you will receive the vaccination.
- Rides will be provided to and from your appointment.
- These may be shared rides so DHHS can provide transportation to everyone who needs it.
- Face masks will be required.
- You will need to be available to be picked up for your appointment from 30 minutes before to 15 minutes after your scheduled pick up time.
- Your driver will drop you off, and you will be picked up approximately 60 minutes after your appointment's start time.
- You will receive a call the day before your appointment to remind you about your transportation reservation.

To learn more about scheduling a vaccination appointment, visit [www.maine.gov/covid19/vaccines/vaccination-sites](http://www.maine.gov/covid19/vaccines/vaccination-sites) or call the Maine COVID-19 Community Vaccine Line at 1-888-445-4111. (For interpreter services, say your language when the call is answered. Deaf or hard of hearing individuals can dial 711 and ask to be connected to 1-888-445-4111.)